

# **Alma Communications Company d/b/a Alma Telephone Company**

## **Copyright Infringement Policy**

Alma Communications Company d/b/a Alma Telephone Company (Alma) complies with U.S. copyright laws, including the Digital Millennium Copyright Act of 1998 (“DMCA”). Alma’s DMCA policy is to suspend and, if necessary, terminate Internet access service to “repeat copyright infringers” in “appropriate circumstances.” Alma has established a clear “three-strike” policy to identify and take appropriate action when subscribers receive notices alleging repeated copyright infringement. Under this policy, any subscriber receiving three (3) strikes is considered a “repeat infringer”, and Internet access is terminated unless the subscriber responds reasonably, disputing the veracity of the notices or otherwise provides an appropriate explanation (e.g., fair use).

A “strike” is defined as any one or more proper notices from a copyright claimant in any one-week period, with, in the case of a subsequent strike, the notice of claim following at least ten (10) business days after the date of Alma’s prior notification to the subscriber. Alma will attempt to educate the subscriber, as appropriate (e.g. offering information on how to secure a wireless internet router).

The “three-strikes” policy will identify and address “repeat” offenders. The ten (10) business-day grace period is to follow the counter-notice period specified in the DMCA (with regard to hosted content) and give subscribers a fair chance to provide counter-notice.

### **Implementation and Procedures**

1. **First Strike.** Alma will send written notice to each subscriber for whom Alma has received one or more notices of claimed copyright infringement by electronic or U.S. Mail. Alma’s customer notice will include information about the alleged infringement.
2. **Second Strike.** Upon receiving one or more notices from a copyright claimant that would constitute a second “strike” as defined above (i.e., a copyright infringement notice more than ten (10) business days following the first notice to the subscriber), Alma will make a second contact by electronic or U.S. Mail and the service may be temporarily suspended for up to 7 days.
3. **Third Strike.** Upon receiving one or more notices from a copyright claimant that would constitute a third “strike” as defined above (i.e., a copyright complaint more than ten (10) business days following the second notice to the subscriber), Alma will attempt to contact the subscriber by electronic or U.S. mail with a final disconnection notice to the subscriber’s billing address.

## **COUNTER NOTIFICATION**

If a copyright infringement notice has been wrongly filed against you as a result of a mistake or a misidentification of the material, you may file a counter notification with our Copyright Agent.

## **NOTICE ALLEGING COPYRIGHT INFRINGEMENT**

If you believe that any activity on Alma’s network, and or website violates your copyrights, please submit written notification which includes identifiable infringement information and contact information.

**To file a DMCA notice alleging copyright infringement or to file a counter claim notice,** please contact Alma’s Copyright Agent. Please note, the Copyright Agent will not respond to general inquiries and should only be contacted with respect to copyright infringement matters.

### **The Copyright Agent for Alma may be reached as follows:**

DMCA Agent

Alma Communications Company d/b/a Alma Telephone Company

Chad Ohrenberg

PO Box 127

Alma, MO 64001

By email: [c.ohrenberg@almacc.net](mailto:c.ohrenberg@almacc.net)